

Date: Wed, 10 Feb 2016 11:54:42 -0600
From: Jonathan Smith <jon1smit@sbcglobal.net>
Reply-To: Jonathan Smith <jon1smit@sbcglobal.net>
Subject: Note of Appreciation
To: hargrave@hargravefoundation.com

We would like to extend our sincere thanks and appreciation to Caleb Vaughan for his thorough and honest assessment of our foundation condition and the recommendations he provided. He was extremely professional and very customer minded. Even though he did not see a need for foundation repair, he took the time to explain our particular conditions in detail and provide us recommendations and referrals.....that's customer service!! What was more impressive was his honesty which is a direct reflection of the company in our opinion. If any of our friends and associates require attention regarding their foundation, we will certainly be referring them to Hargrave & Hargrave.

Thanks again.

Jonathan & Loretta Smith
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Irving, TX