HARGRAVE & HARGRAVE, INC. P.O. Box 1238 Wylie, Texas 75098

Mr. Hargrave,

I am writing this to express my sincere appreciation for the work that your company did on my house.

First, I want to thank Chris Vaughan for the extra time that he spent, listening to my concerns and answering my questions. He did not try to sell me something I did not need. He was courteous, sincere and at all times a gentlemen. I was awed by his knowledge and with his patience with me. He is a credit to you business.

Next, my thoughts on the crew. What a great bunch of guys and such a hoot to be around. When they arrived they went right to work, never a minute was wasted. They were courteous at all time, quick to answer my questions and to listen to my concerns. It was evident they took pride in their work and wanted to do the best job possible. They went above and beyond what was required.

Thank you so much for undertaking the job. I thought my home was hopeless but the group made it look great. I am honored to have met all of them. Please keep me in mind if you ever need a recommendation.

Thanks again,

Beeky Williands Becky Wilbanks

Athens, Texas 75751