

**Foundation Repair**

Wednesday, May 13, 2009 10:16 PM

From:

To: hargravefoundation@yahoo.com

I had foundation work done on my home on April 13th 2009. I wanted to compliment you on your staff that performed the foundation work. I was extremely impressed with the quality and professionalism of your personnel. Chris Vaughn the salesman was extremely courteous, and pleasant. He took extra time and explained the process and options in sufficient detail for me to comprehend. He was very nice to work with. The foreman who came out was great. He was exceptionally nice, and took considerable time to show my wife what they were doing and to even go above and beyond doing things such as spread the extra dirt in my yard, and adjusting the back door which would not close after the foundation shift. The crew did a great job cleaning up afterwards as well. The quality of work was very good, and one month after the work we are both very happy with the job your company did.

You have great folks working for you, who exhibited both professionalism and courtesy which is a rarity in this world. Thank you for a job well done.

Dale Springfield