

Dear Mr. Hargrave,

I just wanted to take a couple of minutes to thank you again for your concern and prompt attention to the "problem" we had last week.

We don't often know why misfortune happens, but I am glad to have had the opportunity to meet you and witness your warmth and kindness.

May God continue to bless you and your family.

Thank you again for everything.

Sincerely,

Charmaine Clair Wells